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**Overview**

This standard is about identifying and rectifying electrical faults occurring within a variety of electrical systems.

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**Performance****criteria**

- You must be able to:**
- P1 select and use appropriate personal and vehicle protection equipment when undertaking electrical testing procedures and carrying out rectification activities
  - P2 support the identification of electrical faults, by reviewing vehicle:
    - P2.1 technical data
    - P2.2 diagnostic test procedures
  - P3 prepare, connect and test all the required electrical and electronic testing equipment following manufacturers' instructions prior to use
  - P4 use electrical and electronic testing techniques which are relevant to the symptoms presented
  - P5 collect sufficient diagnostic information in a systematic way to enable an accurate diagnosis of electrical system faults
  - P6 identify and record any system deviation from acceptable limits
  - P7 make cost effective, accurate recommendations for rectification based upon your analysis of the diagnostic information gained
  - P8 use all tools and equipment required for your diagnostic and rectification activities, correctly and safely throughout
  - P9 carry out all diagnostic and rectification activities following:
    - P9.1 9.1 manufacturers' instructions
    - P9.2 9.2 recognised researched repair methods
    - P9.3 9.3 health and safety requirements
  - P10 work in a way which minimises the risk of:
    - P10.1 damage to other vehicle systems, units and components
    - P10.2 contact with leakage, hazardous substances and high voltage systems
    - P10.3 damage to your working environment
    - P10.4 injury to yourself and others
  - P11 ensure all repaired and replaced electrical components and units conform to the vehicle operating specification and any legal requirements
  - P12 adjust components and units correctly to ensure that they operate to meet system requirement, when necessary
  - P13 confirm the rectified electrical system performs to the vehicle operating specification and any legal requirements prior to handover to the customer

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- P14 ensure your records are accurate, complete and promptly passed to the relevant person(s) in the format required
  - P15 complete all diagnostic and rectification activities within the agreed timescale
  - P16 promptly report any anticipated delays in completion to the relevant person(s)

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**Knowledge and understanding**

You need to know and understand:

**Legislative and organisational requirements and procedures**

- K1 the current health and safety legislation and workplace procedures relevant to workshop practices and personal and vehicle protection when diagnosing and rectifying complex electrical faults
- K2 legal requirements relating to vehicle electrical systems (including road safety and refrigerant handling requirements)
- K3 your workplace procedures for:
  - K3.1 recording fault location and correction activities
  - K3.2 reporting the results of tests
  - K3.3 the referral of problems
  - K3.4 reporting delays to the completion of work
- K4 the importance of working to recognised diagnostic procedures and processes and obtaining the correct information for diagnostic activities to proceed
- K5 the importance of documenting diagnostic and rectification information
- K6 the importance of working to agreed timescales and keeping others informed of progress
- K7 the relationship between time, costs and profitability
- K8 the importance of promptly reporting anticipated delays to the relevant person(s)

You need to know and understand:

**Electrical and electronic principles**

- K9 electrical and electronic principles, including Ohms Law, voltage, power, current (AC/DC) resistance, magnetism, electromagnetism, electromagnetic induction, electromagnetic compatibility (EMC), digital and fibre optics principles
- K10 electrical symbols, units and terms
- K11 electrical safety procedures
- K12 how electrical and electronic units and components are constructed, dismantled and reassembled
- K13 how electrical and electronic units and components operate, including electrical component function, electrical inputs, outputs, voltage/current variation and oscilloscope patterns

- K14 the interaction between electrical, electronic and mechanical components within the systems defined
- K15 how electrical systems interlink and interact, including multiplexing
- K16 the operation of the electrical and electronic systems for electric, hybrid transmission systems including alternative fuel vehicles (including regenerative braking systems)

You need to know  
and understand:

#### **Use of electrical testing and repair equipment**

- K17 how to prepare and test the accuracy of diagnostic testing equipment
- K18 how to select and use electrical and electronic testing and rectify equipment to correctly and safely diagnose and repair electrical faults

You need to know  
and understand:

#### **Electrical faults, their diagnosis and rectification**

- K19 the types and causes of electrical system, component and unit faults
- K20 electrical component and unit replacement procedures, the circumstances which will necessitate replacement and other possible courses of action
- K21 how to find, interpret and use sources of information on electrical operating specifications, diagnostic test procedures, repair procedures and legal requirements
- K22 how to carry out systematic diagnostic testing of electrical and electronic systems using appropriate electrical testing techniques
- K23 how to select the most appropriate diagnostic testing method for the symptoms presented
- K24 how to evaluate test results and compare these with vehicle technical data in order to identify the location and the cause of vehicle electrical system faults
- K25 how to rectify electrical and electronic system faults
- K26 how to make suitable adjustments to components and units
- K27 how to confirm the repaired electrical system operates to the manufacturer's specification and any legal requirements
- K28 how to make cost effective recommendations for rectification

**Scope/range**

1. **Electrical faults** can occur within the following systems:
  - 1.1. infotainment
  - 1.2. comfort and convenience
  - 1.3. safety systems
  - 1.4. networking systems
  - 1.5. body electric systems
  
2. **Electrical and electronic testing equipment** includes:
  - 2.1. volt meters
  - 2.2. ammeters
  - 2.3. ohmmeters
  - 2.4. multimeters
  - 2.5. battery testing equipment
  - 2.6. dedicated and computer based diagnostic equipment
  - 2.7. oscilloscopes
  
3. **Tools and equipment** include:
  - 3.1. hand tools
  - 3.2. special purpose tools
  - 3.3. general workshop equipment
  
4. **Diagnostic Testing** is defined as:
  - 4.1. verify the fault
  - 4.2. collect further information
  - 4.3. evaluate the evidence
  - 4.4. carry out further tests in a logical sequence
  - 4.5. rectify the problem
  - 4.6. check all systems
  
5. **Electrical and electronic testing techniques** include:
  - 5.1. voltage, resistance and current measuring
  - 5.2. frequency measuring
  - 5.3. visual
  - 5.4. dedicated and computer based testing

**Additional information**

*This section contains examples and explanations of some of the terms used but does not form part of the standard.*

**Glossary**

**Rectification activities** are defined as:

A suitable repair or replacement that rectifies the fault(s) identified from the diagnostic activities carried out

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