

Overview

This standard is about incident **management** activities for recovery of motor vehicles in major incident situations or where it is deemed essential to the recovery operation.

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Performance

Criteria

- You must be able to:
- P1 establish the emergency services command structure
 - P2 communicate effectively with interested parties
 - P3 determine the vehicle(s) involved and estimate their weight
 - P4 establish if there is any risk to the recovery team from spilt loads
 - P5 carry out a site survey and construct a risk assessment
 - P6 calculate the resistances relating to the recovery of the casualty(s)
 - P7 determine the recovery equipment needed
 - P8 construct a method statement
 - P9 communicate the method statement and risk assessment to all interested parties
 - P10 establish a communication method for the incident
 - P11 control the recovery operation throughout
 - P12 continually assess the situation and alter plans and risk assessments to reduce risk (where required)
 - P13 communicate any changes to the plan to the emergency services and recovery team
 - P14 carry out a recovery team debrief
 - P15 construct a post recovery report and pass to the relevant person(s)

Knowledge and understanding

You must know and understand:

Legislative and organisational requirements and procedures

- K1 the health and safety legislation that affects vehicle recovery operations
- K2 safety implications relating to new technologies
- K3 how to communicate effectively with the emergency services and others
- K4 the roles and command structure of the emergency services
- K5 how to construct a risk assessment
- K6 how to construct a method statement
- K7 the different types of recovery equipment and their capabilities
- K8 the equipment your own organisation has available to carry out a recovery operation
- K9 the additional equipment that might aid the recovery and where it might be sourced from
- K10 the importance of discussing the recovery plan with the emergency services
- K11 how to communicate the recovery plan effectively to the recovery technicians
- K12 the importance of listening to the recovery technicians where alternative methods may be available
- K13 the importance of communicating effectively with third parties assisting with the operation
- K14 how to establish a communication protocol for the recovery operation
- K15 how to control the operation to minimise risk to the recovery team, the emergency services and the general public
- K16 the importance of a continual dynamic risk assessment during the operation
- K17 what a hot and cold debrief is and their importance
- K18 how to construct a post operation report
- K19 the importance of post operation vehicle and equipment checks

Scope/range

1. **New technologies** include:
 - 1.1. hybrid
 - 1.2. plug in electric
 - 1.3. CNG (compressed natural gas)
 - 1.4. LPG (liquid petroleum gas)
 - 1.5. hydrogen cell
 - 1.6. any other emerging technologies

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