



Job Role Title	Job Functions	Tasks/Responsibilities	NOS
SMART PDR Technician	Work in a way which ensures compliance with legislation and work practices	Work in a way which ensures the continued tidiness of your work environment	IMICA1 - Contribute to Housekeeping in Motor Vehicle Environments
		Work in a way which ensures the safety of yourself and others	IMICA2 - Reduce risk(s) to health and safety in the motor vehicle environment
		Check, use, maintain and store tools correctly and follow company procedures for reporting faulty/damaged equipment	IMICA4 - Use of hand tools and equipment in motor vehicle engineering
	Communicate effectively	Communicate clearly and politely with other colleagues and managers	IMICA3 - Maintain Working Relationships in the Motor Vehicle Environment
		Discuss and agree required work with customers	IMICA8 - Identify and agree the motor vehicle customer needs
	Carry out SMART PDR activities	Provide Support for changes that your organisation has introduced and present your own ideas for improvements.	IMIARB37 - Support Customer Service Improvements
		Remove straight forward dents and creases from motor vehicle flat panels.	IMIARPDRCR01 - Remove Dents and Creases from Motor Vehicle Flat Panels
		Remove dents and creases from motor vehicle body panels where the damage is through a swage line.	IMIARPDRCR02 - Remove Dents and Creases from Motor Vehicle Body Panels through
		Remove dents and creases from motor vehicle body panels where access to enable the repair to be carried out is difficult or restricted.	IMIARPDRCR03 - Remove Dents and Creases from Motor Vehicle Body Panels where Access is Difficult or Restricted
		Remove and refit straightforward basic Mechanical, Electrical and Trim (MET) components to vehicles.	IMILVBP18 - Remove and Fit Basic Motor Mechanical, Electrical and Trim (MET) Components and Non Permanently Fixed Vehicle Body Panels



Job Role Title	Job Functions	Tasks/Responsibilities	NOS
SMART PDR Senior Technician	Work in a way which ensures compliance with legislation and work practices	Work in a way which ensures the continued tidiness of your work environment	IMICA1 - Contribute to Housekeeping in Motor Vehicle Environments
		Work in a way which ensures the safety of yourself and others	IMICA2 - Reduce risk(s) to health and safety in the motor vehicle environment
		Check, use, maintain and store tools correctly and follow company procedures for reporting faulty/damaged equipment	IMICA4 - Use of hand tools and equipment in motor vehicle engineering
	Communicate effectively	Communicate clearly and politely with other colleagues and managers	IMICA3 - Maintain Working Relationships in the Motor Vehicle Environment
		Demonstrate and give instruction on tasks and the use of equipment	G6 - Enable learning through demonstration and instruction
		Discuss and agree required work with customers	IMICA8 - Identify and agree the motor vehicle customer needs
	Ensure customer service standards are maintained	Deliver consistent and reliable customer service to customers.	IMIARB21 - Deliver Reliable Customer Service
		Provide Support for changes that your organisation has introduced and present your own ideas for improvements.	IMIARB37 - Support Customer Service Improvements
	Carry out complex SMART PDR activities	Remove multiple dents and creases from motor vehicle flat panels where the process consists of multiple stages and combination techniques.	IMIARPDRCR04 - Remove Multiple Dents and Creases from Motor Vehicle Flat Panels
		Remove multiple dents and creases from motor vehicle body panels where the damage is through the swage line.	IMIARPDRCR05 - Remove Multiple Dents and Creases from Motor Vehicle Body Panels through Swage Lines
		Remove multiple dents and creases from motor vehicle body panels where access to enable the repair to be carried out is difficult or restricted.	IMIARPDRCR06 - Remove Multiple Dents and Creases from Motor Vehicle Body Panels where Access is Difficult or Restricted
		Remove and refit straightforward basic Mechanical, Electrical and Trim (MET) components to vehicles.	IMILVBP18 - Remove and Fit Basic Motor Mechanical, Electrical and Trim (MET) Components and Non Permanently Fixed Vehicle Body Panels

Blue imported units