

## **Core NOS Changes 2024 – for wider consultation phase**

Overall, the Core Automotive NOS are working well, with no changes to content required. However, there is one NOS unit that is still sitting in the Generic NOS suite and two Core Automotive NOS that have not been used and shall be made legacy.

- **IMIARG6** will be moved from ‘Generic NOS’ to Core Automotive NOS suite and renumbered **IMICA06**. There will also be a slight amendment to the title – **Enable learning by using demonstration and instruction** (This is purely to easily identify the change of reference number.)
- **IMIARBG12 – Developing staff** to be made legacy
- **IMIARBG13 – Business Management** to be made legacy

The following NOS have been suggested as additions to Core Automotive and with appropriate Core reference numbers (for details see the [Core NOS Comparison](#) doc):

- **IMILV14 / IMIHGPSV14 / IMIHVT014 / IMILT014** to combine and become -
  - ***IMICA14 - Diagnose and rectify faults where no prescribed process is available in automotive environments***
- **IMILV15 / IMIHGPSV15 / IMIVPR15 / IMIHVT15 / IMIRR19** to combine and become -
  - ***IMICA15 - Provide technical support and advice to colleagues in automotive environments***
- **IMILV16 / IMIHVT16 / IMILT016 / IMIVPR14** to combine and become -
  - ***IMICA16 - Liaise with vehicle and product manufacturers on technical matters***
- **IMILV17 / IMIHGPSV17 / IMIHVT17 / IMILT017** to combine and become -
  - ***IMICA17 - Set up and maintain diagnostic equipment and technical information system support in automotive environments***
- **IMILV18 / IMIHGPSV18 / IMIHVT18 / IMILT018** to combine and become -
  - ***IMICA18 - Conduct diagnostic consultations with customers in automotive environments***
- **IMIVF32 / IMIVPO14 / IMIHR31** to combine and become –
  - ***IMICA19 - Monitor and solve customer service problems in an automotive environment***
- **IMIVS16 / IMIVF49 / IMIVPO08** to combine and become –
  - ***IMICA20 - Process payment transactions in an automotive environment***
- **IMIVPO01 / IMIRR18 / CFACSA4** to combine and become –
  - ***IMICA21 - Give automotive customers a positive impression of yourself and your organisation***
- **IMIARB21 / CFACSB2** to combine and become –
  - ***IMICA22 – Deliver reliable customer service***
- **IMIVRG15v2 / IMIARB37 / IMIVPO15** to combine and become –

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- ***IMICA23 - Support customer service improvements within an automotive environment***