

### RealWear Headsets Now Being Used for EPA Purposes

Please pass this communication to all staff at your training centre or college who are involved in the assessment process of IMI qualifications.



We are delighted to inform you that as part of our commitment to using the latest technologies to deliver you the best services, we are now starting to provide RealWear headsets for End Point Assessment (EPA) during low-medium risk assessments. When the technology is to be used the IMI will send you an e-mail 21 days prior to the assessment.

Many of you will already be aware of the headsets and their ability to provide the most natural facilitation of remote EPA for compliance purposes. Providing live streaming the headsets can potentially reduce the number of staff on site, more green approval and a reduction in time spent on the overall process, replacing the need for photographs previously taken for these purposes.

The observer will stream live pictures remotely to an end point assessor through use of the headset. Every now and again they will need to take pictures of the assessment through the headset, such as a vehicle bumper being sprayed, for example. Face blanking software will be used in the headsets to ensure that the faces of all persons will not be visible in all pictures taken and during live streaming. The photography taken will strictly only be used for the intended purposes and will not be stored or used anywhere else. There will be no instruction or recording of the process by the observer. The transmission of the assessment through the headsets is for remote compliance purposes only.

In preparation for use of the headsets at your training centre or college, we would kindly ask that you ensure there is a stable and strong Wi-Fi connection in all areas where the assessment is to take place. This is essential in ensuring the EPA process runs smoothly and there are no disruptions during the assessment.

We look forward to introducing this exciting technology to your assessment processes and please do not hesitate to contact [Jo Fenwick](#) if you have any queries.

The IMI