Establish and record motor vehicle valuation



Overview

This unit is about establishing and correctly recording the vehicle value using vehicle identification and inspection methods, identify and correctly using .

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Performance criteria

You must be able to:

- P1 value vehicle in the latest edition of industry recognised vehicle valuation guide
- P2 make correct mileage and option adjustments with the use of an appropriate evaluator tool (e.g. glass's evaluator)
- P3 accurately assess vehicle pre-damage condition and make appropriate condition adjustment
- P4 establish vehicle value, taking in to account, items a to d above
- establish the vehicle's pre damage value, adjusting for mileage, options and conditions (within 10% of benchmark value)
- P6 ensure appropriate care of the vehicle is taken throughout the vehicle damage assessment
- P7 establish and record all non incident related damage

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Knowledge and understanding

You need to know and understand:

Legislative and organisation requirements and procedures

- K1 the legal obligation placed on a repairer who repairs damaged vehicles
- K2 the legal requirements relating to the vehicle (including road safety requirements)
- K3 the health and safety legislation and workplace procedures relevant to workshop practices, personal and vehicle protection
- K4 the health and safety risks associated with safety restraint systems
- K5 the health and safety risks associated with safety restraint systems and other systems inside and outside a vehicle which may have become damaged and consequently pose a risk
- K6 how to complete records conforming to workplace requirements specifically associated with the vehicle appraising function and the importance of doing so
- K7 the health and safety risks associated with the use of ICT equipment
- K8 knowledge and understanding of contractual, policy and procedural obligations and processes between the employer, work provider and customer
- K9 understanding of Association of British Insurers code of practice in relation to salvage categorisations
- K10 have commercial understanding of your actions on your companies performance and profitability

Equipment

K11 how to use and maintain **equipment** used for the purpose of appraising and estimating

Appraising damage

- K12 collation of information to determine the extent of the damage and inquire how the vehicle became damaged.
- K13 gathering preliminary information and data on the vehicle relating to specifications
- K14 full understanding of vehicle construction, specification, options and additions
- K15 repair methods and procedures required to repair a damaged vehicle
- K16 when to repair and when to replace damaged vehicle components taking into account the economical, environmental and safety issues.
- K17 how to look for further hidden or secondary damage
- K18 a full understanding of the vehicle damage appraisal process
- K19 how to source technical information and data relative to the vehicle being appraised e.g. from the manufacturer, Thatcham, etc

Establishing the costs for undertaking the repair process

K20 how to refer to the chosen system to arrive at the time and cost required

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- to carry out the repair specification
- K21 to understand where there are overlap times
- K22 how to determine opinion times for those items which are not listed.
- K23 how to set up electronic estimating system to reflect agreement with work providers on rates, paint and materials calculation etc.

Imaging

- K24 how to use the appropriate photographic equipment and take the necessary photographs to substantiate the extent of the damage and the repairs required
- K25 using imaging to confirm the vehicle identity
- K26 how to send these images through an electronic system so that they communicate the extent of the damage and the repair required
- K27 the importance of saving those images for future reference

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Additional Information

Scope/range related to performance criteria

1. Equipment

- 1.1. Recording documentation
- 1.2. Notification details

2. Appraisal methods are

- 2.1. visual
- 2.2. aural
- 2.3. measuring

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