

PDR NOS Changes 2025 – wider consultation

Overall, the PDR NOS are working well, and suggested changes were mainly about differentiating between the units.

- All NOS to have the following amendments:
 - 'using PDR techniques' added to title
 - 'using Paintless Dent Removal (PDR) techniques' added to overview
 - 'acceptable standard' to become 'safe and acceptable'
 - reference to tools to be 'appropriate' rather than correct or other terminology
 - 'check that all components operate correctly' to include 'and vehicle systems'
 - 'damage' to be referred to as 'cosmetic damage'
 - reference to area for repair within PC and K areas to reflect the title – 'flat panel', 'swage line' or 'restricted access' as appropriate.
- All NOS to have additional note in overview regarding drilling
- All NOS units to have the following PC additions:
 - refer to appropriate sources of information when carrying out vehicle damage assessment and PDR operations
 - identify where ADAS systems are present and may be affected by the damage and/or repair
 - assess the potential access routes in order to carry out a PDR in a safe and appropriate manner without interference with ADAS system or sensors or high voltage components
 - carry out a PDR repair....selecting the technique(s) most appropriate to the type, size and location of the damage and the material being worked on
- All NOS units to have the following K additions:
 - the hazards associated with working on or near high energy electrical vehicle components
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 - how to use glue type pulling/repair systems
 - why drilling is not acceptable when carrying out a PDR repair
 - the implications of affecting or damaging vehicle safety systems during the repair process and how this can be avoided
 - the importance of a robust handover procedure where ADAS systems are present
- All NOS to have to following Scope/range additions:
 - Scope 1 to include 'heating equipment' and 'reflection or line board'
 - Scope 2 to include 'tensioning/de-tensioning', 'pulling', 'pushing' and 'striking'

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- All NOS to have new Glossary section to include definitions for:
 - Acceptable repair
 - Cosmetic vehicle damage
 - Damage type
 - 'Flat panel', 'Swage line' or 'Restricted access' as appropriate
 - Paintless Sent Removal

In addition, the following amendments have been made:

- PDRARC02:
 - K2 – workplace procedures
 - K7 – action to take if the repair cannot be completed using PDR
- PDRARC03:
 - K2 – workplace procedures
 - K7 – action to take if the repair cannot be completed using PDR
- PDRARC04:
 - New P12 - identify how a panel is responding whilst carrying out a complex PDR repair and react accordingly
 - New P20 - ensure that all areas used to gain access are treated for corrosion inhibition where appropriate
 - K2 – workplace procedures
 - New K16 - how to scope out a complex repair and identify the most appropriate techniques to use and the order in which to use them to complete the whole repair
 - New K17 - metal manipulation and movement
 - New K18 - how the initial stage of a complex repair might affect subsequent repair steps and choice of technique(s)
- PDRARC05:
 - New P7 - identify damage on a panel where the initial impacted area is damaged by a further or subsequent impact for example a dent within a dent
 - New P12 - identify how a panel is responding whilst carrying out a complex PDR repair and react accordingly
 - New P20 - ensure that all areas used to gain access are treated for corrosion inhibition where appropriate
 - K2 – workplace procedures
 - K7 – action to take if the repair cannot be completed using PDR

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- New K13 - how to select, check and use all the tools and equipment required to assess and repair panels effectively using PDR techniques
- New K16 - how to scope out a complex repair and identify the most appropriate techniques to use and the order in which to use them to complete the whole repair
- New K17 - metal manipulation and movement
- New K18 - how the initial stage of a complex repair might affect subsequence repair steps and choice of technique(s)
- PDRARC06:
 - New P7 - identify damage on a panel where the initial impacted area is damaged by a further or subsequent impact for example a dent within a dent
 - New P12 - identify how a panel is responding whilst carrying out a complex PDR repair and react accordingly
 - New P20 - ensure that all areas used to gain access are treated for corrosion inhibition where appropriate
 - K2 – workplace procedures
 - New K13 - how to select, check and use all the tools and equipment required to assess and repair panels effectively using PDR techniques
 - New K16 - how to scope out a complex repair and identify the most appropriate techniques to use and the order in which to use them to complete the whole repair
 - New K17 - metal manipulation and movement
 - New K18 - how the initial stage of a complex repair might affect subsequence repair steps and choice of technique(s)
 - New K20 - the correct techniques for the removal of bonding to access the damage and the approved method of reinstating the bonding where required